

QUALITY POLICY

Taylor Technology Systems (TTSL) aims to provide a quality service to its clients where products are provided defect free and within an agreed budget.

TTSL operates a Quality Management System (QMS) that complies with the NSI Gold Member scheme, SSQS 101 and NSI Fire Gold FSQS 121 requirements, legislation and relevant standards. The TTSL QMS includes aspects specific to

- The installation and maintenance of electronic security system such as Intruder Alarms, CCTV, Access Control and Fire Detection and Alarm Systems
- NICEIC certificated electrical Installations,
- Minor Civil Works

TTSL management is committed to:

1. Constantly developing and improving the effectiveness of the Quality Management System
2. Meeting customer needs and enhancing client satisfaction

TTTSL management has a continuing commitment to:

1. Improve upon its existing Quality Policy and objectives
2. Ensure that client wants, needs and expectations are determined and met in full
3. Comply with all relevant statutory and regulatory requirements
4. Communicate throughout TTSL the importance of providing a quality service that meets our client needs that complies with all relevant statutory and regulatory requirements.
5. Ensure that the TTSL SMT Management Reviews are held during which reviews of the quality objectives, Internal Audit and Inspections will be undertaken to monitor and measure the effectiveness of the TTSL QMS performance indicators and processes.
6. Ensuring the availability of sufficient resources to deliver continuous improvement to maintain and enhance the TTSL service to fully meet and satisfy its client and customer needs.
7. Ensuring all personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

The structure of the TTSL QMS is defined within this Quality Manual.

This Quality Policy is a living document that is regularly reviewed and updated to ensure it remains fit for purpose

Copies of the Quality Policy are displayed on the office notice board and made available to all members of staff.

Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

Name: Mark Taylor TTSL Managing Director
Date: 22nd November 2017

***** Information concerning health, safety and welfare along with this Quality Policy Statement of Intent is contained within the Employee Safety Handbook *****

Company registration number: 07740764

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